

Local AAC Service – Documents referenced

Service Specification - Complex Disability Equipment – Communication Aids (Specialised AAC services)	https://www.england.nhs.uk/commissioning/wp-content/uploads/sites/12/2016/03/aac-serv-spec-jan-2016.pdf	NHS-E Service Specification
Guidance for commissioning AAC services and equipment – NHS England	https://www.england.nhs.uk/commissioning/wp-content/uploads/sites/12/2016/03/guid-comms-aac.pdf	
ACT website: Referrals Training	www.bhamcommunity.nhs.uk/about-us/services/rehabilitation/act/act-referral/ http://www.bhamcommunity.nhs.uk/patients-public/rehabilitation/act/training	Includes referral flow chart
No Voice, No Choice, Scope – 2009	http://www.scope.org.uk/Scope/media/Documents/Publication%20Directory/No-voice-no-choice.pdf?ext=.pdf	Results of survey of professional experiences of AAC. The findings fed into The CM Service Standards and current NHS-E Service Spec
AAC: A Report on Provision for Children & Young People in England, Jean Gross – Sept 2010	https://www.thecommunicationtrust.org.uk/commissioners/reports.aspx	Report from the Communication Champion. The recommendations fed into The CM Service Standards and current NHS-E Service Spec
Augmentative and Alternative Communication Service Standards, Communication Matters - Aug 2012	https://www.communicationmatters.org.uk/sites/default/files/downloads/standards/aac_services_standard_aug_2012.pdf	Service standards set from Communication Matters
Augmentative and Alternative Communication Services Quality Standard for Commissioners, Communication Matters - Sept 2011	https://www.communicationmatters.org.uk/sites/default/files/downloads/standards/aac_quality_standard_for_commissioners_sept_2011.pdf	
RCSLT Resource Manual for Commissioning and Planning Services for SLCN AAC 2011	https://www.rcslt.org/speech_and_language_therapy/commissioning/aac_plus_intro	BUT link no longer works as RCSLT website changed on 29/11/18; email Julie.atkinson@bhamcommunity.nhs.uk for the PDF

Shining a Light on AAC, Communication Matters – 2013	https://www.communicationmatters.org.uk/sites/default/files/downloads/projects/aac_evidence_base/2013_Shining_a_Light_on_AAC.pdf	Research based project on AAC provision
Enderby, Pamela; Judge, Simon; Creer, Sarah; and John, Alexandra (2013) "Communication Matters – Research Matters: an Evidence Base. Beyond the Anecdote: Examining the need for, and provision of, AAC in the United Kingdom" <i>White Rose University Consortium</i>	https://www.communicationmatters.org.uk/sites/default/files/downloads/projects/aac_evidence_base/2013_AAC_Evidence_Base_Beyond_the_Anecdote.pdf	Full write up of the above project
Bercow: 10 Years On Report, ICan – 2018	https://www.bercow10yearson.com/wp-content/uploads/2018/03/337644-ICAN-Bercow-Report-WEB.pdf	Reference to Good Practice Example from Liverpool
iPAACKS - Informing and Profiling Augmentative and Alternative Communication (AAC) Knowledge and Skills	Document: https://www.nes.scot.nhs.uk/media/2507407/nesd021_4aacframework-re.pdf Webinar: https://www.youtube.com/watch?v=BKL-4fyEfK4	A tool for profiling workforce skills Online resource and printable PDF
CALL Scotland Series 1: Introduction to AAC	http://www.aacscotland.org.uk/files/uploads/series1-module1/story_html5.html	An online training course for universal level training
CALL Scotland Series 2: AAC in Education Supporting Learners with Complex Communication Support Needs, in School	http://www.aacscotland.org.uk/modules/ Both modules can be accessed from here	An online training course for iPAACKS level 1-2
Manchester Metropolitan University AAC training resources	https://aacmanmet.wordpress.com/aac-module-1/ https://aacmanmet.wordpress.com/aac-module-2/	Online training course

ACE Centre training link	https://acecentre.org.uk/services/training/	
Barnsley Pack	https://www.barnsleyhospital.nhs.uk/assistive-technology/files/2015/11/LocalServiceResourcePackv1-300915.pdf	A pack outlining recommendations for resources and equipment for local AAC teams
App Wheel – Call Scotland	http://www.callscotland.org.uk/common-assets/cm-files/posters/ipad-apps-for-complex-communication-support-needs.pdf http://www.callscotland.org.uk/common-assets/cm-files/posters/android-apps-for-complex-communication-support-needs.pdf Equivalent for Android	A wheel of apps available for iPads and Android devices
Motor Neurone Disease Association	https://www.mndassociation.org/ https://www.mndassociation.org/wp-content/uploads/pg015-aac-pathway-full-guidance.pdf	Website and AAC Care Pathway for MND
Sequel Trust Website	https://www.thesequaltrust.org.uk/	
TOMS for AAC – Bulletin Article	http://www.communitytherapy.org.uk/TOM_AAC_SEPT_15.pdf	Article about the use of TOMS for AAC
West Midlands AAC CEN	Email: bchnt.accesstocommunicationandtechnology@nhs.net	
AAC SIG	www.aacsig.org.uk Website has resources and presentations from previous meetings; also a FaceBook page	
Coventry & Warwickshire Patient Stories – including template and consent forms	https://www.covwarkpt.nhs.uk/patient-stories	

Scotland AAC care pathway	https://www.gov.scot/publications/national-augmentative-alternative-communication-aac-core-pathway/	
West Midlands AAC care pathway	http://www.bhamcommunity.nhs.uk/patients-public/rehabilitation/act/west-mids-aac-care-pathway/	
Communication Matters Forum	https://www.communicationmatters.org.uk/page/aac-forum	Instructions for how to join the CM Forum on this page – send an email to: cm-aac-forum+subscribe@googlegroups.com
RCSLT webinar: Building a business case for adult services	https://www.youtube.com/watch?v=eg4BSSt5hEY	
British Association of Dermatologists	http://www.bad.org.uk/healthcare-professionals/clinical-services/writing-a-business-case	Business Case information and template
Article on building a robust NHS business case for service development	https://www.nursingtimes.net/roles/specialist-nurses/how-to-write-a-robust-business-case-for-service-development/7018842.article	
NHS Commissioning: Clinical Commissioning Groups: Working with local government: a guide for GP commissioners	https://www.england.nhs.uk/commissioning/ https://www.datadictionary.nhs.uk/data_dictionary/nhs_business_definitions/c/clinical_commissioning_group_de.asp https://www.nhsconfed.org/~media/Confederation/Files/Publications/Documents/government-guide-commissioners.pdf	How commissioning works in England
NHS Structure	https://www.bma.org.uk/connecting-doctors/bmaspace/b/weblog/posts/who-is-driving-the-nhs-in-2018	

CCG finders	ACE Centre AAC service finder: http://servicefinder.acecentre.net https://www.england.nhs.uk/ccg-details/	Put in your/patient/GP postcode to find out which AAC service you come under, but it also tells you which CCG List of all UK CCGs
Advice for voluntary groups trying to engage with CCGs	https://knowhownonprofit.org/funding/commissioning/commissioning-1/influencing-commissioning-1/clinical-commissioning-groups-1/engaging-and-influencing/engaging-with-clinical-commissioning-groups	Some helpful tips
World Health Organisation lists AAC equipment in their 'Priority Assistive Technology Products List'	http://www.who.int/phi/implementation/assistive_technology/phi_gate/en/ http://apps.who.int/gb/ebwha/pdf_files/WHA71/A71_21-en.pdf http://apps.who.int/iris/bitstream/handle/10665/207694/WHO_EMP_PHI_2016.01_eng.pdf;jsessionid=ECDAAB2CBBB34A9408B803F0D7B8F189?sequence=1	
Relevant CQC Projects:	http://www.cqc.org.uk/content/themes-health-and-social-care	
RCSLT: 5 communication standards:	https://www.rcslt.org/news/docs/good_comm_standards	
SEND Code of Practice:	https://www.gov.uk/government/publications/send-code-of-practice-0-to-25	
Ryan's Journey video – My Journey My Voice story	https://www.youtube.com/watch?v=O9mwW5r7wBQ&feature=youtu.be	

<p>Audit Commission Report: Assistive Technology – Independence and Well Being (2004)</p>	<p>https://webarchive.nationalarchives.gov.uk/20080808171952/http://www.audit-commission.gov.uk/Products/NATIONAL-REPORT/BB070AC2-A23A-4478-BD69-4C19BE942722/FullATReportforweb.pdf</p>	
<p>Communicating Quality 3 (2006) RCSLT</p>	<p>https://www.rcslt.org/cq_live/guide/user_guide</p>	

Papers cited

<p>Enderby, Pamela & John., Alexandra (2015) “Therapy Outcome Measures for Rehabilitation Professionals” Third Edition <i>J & R Press Ltd</i></p>
<p>‘We have the right to be safe’: Protecting disabled Children from abuse, NSPCC - 2014 https://www.nspcc.org.uk/globalassets/documents/research-reports/right-safe-disabled-children-abuse-report.pdf</p>
<p>National Research Council (2001). Crime victims with developmental disabilities: Report of a workshop.</p>
<p>Sullivan, P. & Knutson, J. (2000). Maltreatment and disabilities: A population-based epidemiological study. <i>Child Abuse & Neglect</i>, 24 (10), 1257-1273.</p>
<p>Botting, N; Durkin, K; Toseeb, U; Pickles, A & Conti-Ramsden, G (2016) “Emotional health, support, and self-efficacy in young adults with a history of language impairment” <i>Br J Dev Psychol</i> Nov;34(4):538-554 Cited in Gross (2010) “AAC: A Report on Provision for Children & Young People in England” https://www.thecommunicationtrust.org.uk/commissioners/reports.aspx</p>
<p>Creer, Sarah; Enderby, Pamela; Judge, Simon & John, Alexandra (2016) “Prevalence of people who could benefit from augmentative and alternative communication (AAC) in the UK: Determining the need” <i>International Journal of Language & Communication Disorders</i> 51, 639-653</p>
<p>Judge, Simon; Enderby, Pam; Creer, Sarah & John, Alex (2017) “Provision of powered communication aids in the United Kingdom” <i>Augmentative & Alternative Communication</i> Vol 33, No 3, 181-187</p>
<p>Morgan & Coltman (August 2017) “Establishing a local AAC Service” <i>RCSLT Bulletin</i> Pages 18-19</p>