

# What is expected of a local team delivering AAC services?

From: <https://www.england.nhs.uk/commissioning/wp-content/uploads/sites/12/2016/03/aac-serv-spec-jan-2016.pdf>

	Service Standard	RAG Rating	Evidence / Actions
1	Manage a local AAC care pathway for assessment and management for children and adults with 'less complex needs' (90% of people who use AAC requiring non-specialised assessment)		
2	Included in the pathway a route for appropriate and comprehensive referrals to specialised AAC services and other relevant services where needed (10% of people who use AAC requiring specialised assessment)		
3	Coordinate the support needed to carryout specialist AAC service recommendations and provide on-going support for individuals referred to the specialised service, with responsibility for re-referral if and when appropriate		
4	Have expertise in low-tech and non-specialised AAC strategies and techniques		
5	Access professional development opportunities for staff to develop and maintain the required level of expertise		
6	Provide training to the those around an individual being provided with AAC such as family members and carers e.g. environmental training		
7	Raise awareness locally of the need for, and benefits of, AAC interventions within local health, social care and education services and settings		



8	Have a loan bank of AAC equipment and resources to include low and light tech for trial or long term provision and high tech for those who do not meet the specialist service criteria		
9	Provide short-term loans of higher-cost equipment for assessment		
10	Monitor and record outcome measures; reviewing the impact of individual care plans		
11	Analyse and report data in relation to the local AAC population to commissioners at local and regional levels		
12	Have a multi-disciplinary team, which typically would include SLTs, OTs, education professionals and experts in assistive technology with additional coordinated support from AAC community and voluntary sector organisations		
13	Establish and review local jointly commissioned funding arrangements between health, social care and education commissioners and third-sector organisations		





Comments / Actions / Next Steps

Empty box for comments, actions, or next steps.

